

## Service Price List

**Note:** All prices are subject to statutory value added tax.

### 1. Hourly rates (Domestic)

Our specialists are deployed at the following hourly rates:

Service Engineer/Technician:	70.00 €/h
Engineer:	90.00 €/h

The following surcharges apply outside regular working hours:

16:45 h - 20:00 h	+ 25 %
20:00 h - 08:00 h	+ 50 %
Saturday extra charge	+ 50 %
Surcharge on Sundays and Holidays	+100 %

The hourly rates apply to the regular weekly working hours\* and are charged per half hour. Waiting times as well as times of arrival and departure are also charged according to these hourly rates.

\* Regular weekly working hours: Mon.-Fri. 08:00 to 16:45 h

### 2. Travel, accommodation and other expenses (Domestic)

Travel expenses:	70.00 - 90.00 €/h
Car expenses:	0.90 €/km

Other travel expenses (train, flight, etc.) at actual cost.

Accommodation costs according to actual costs incurred, but at least €75.00/overnight stay.

### 3. Inspection fees

We charge the following flat rates for the inspection of a product sent to us:

STC tool change adapter:	49.00 €
Motor spindle STANDARD series:	59.00 €
Motor spindle professional series:	69.00 €
Motor spindle proCHANGE series:	89.00 €
Cooling station:	49.00 €
Electrical cabinet depending on model:	69.00 € - 99.00 €
Frequency inverter:	49.00 €
Other accessory depending on type:	19.00 € - 49.00 €
Customized designs:	Upon request

### 4. Disposal fee

We charge the following flat rates for the disposal of a product sent to us:

Motor spindle/Tool change adapter:	29.00 €
Cooling station:	39.00 €
Electrical cabinet depending on model:	69.00 € - 99.00 €
Other accessory depending on type:	19.00 € - 49.00 €

## 5. Loaner service

We can provide you with a suitable product for your application, e.g., a motor spindle, on loan for the duration of an inspection and repair. We charge a flat rate of 20% of the net list price of the corresponding device for the period of use. The current net list price is available on request.

## 6. Express service

In particularly urgent cases, the service can be provided within 3 days of receipt of goods plus express delivery. We charge a flat rate of 10% of the net list price of the corresponding spindle for the express service, but at least € 100.00 as a flat rate. The expected express shipping costs will be charged additionally. The current net list price is available on request.

## 7. Maintenance service

We are also happy to take care of your mechatron products on request as part of a maintenance contract. This additional service can also be used for a one-time maintenance service.

For a non-binding offer, please contact us at: [info@mechatron-gmbh.de](mailto:info@mechatron-gmbh.de) or +49 6151 49 244 70.

## 8. Cancellation charges

In the event of an order being canceled by the customer, the following cancellation fees will be charged as follows, depending on short notice:

10 days before service provision:	free of charge
5 days before service provision:	50% of the total charge
2 days before service provision:	75% of the total charge
Up to 2 days before service provision:	90% of the total charge

### Note on the charges for maintenance/repair:

Please understand that a reliable estimate of the costs can only be made after you have sent in, and we have checked your return. Advance information (by telephone, e-mail) about costs or fees (based on experience) is only a rough estimate and is in no way binding. Please refer to our offer for binding price details.

Status: 09.02.2024